

### Syncbox LED Status

The Syncbox has 4 dual-color LED indicators. Each of the LEDs has a separate function. If all is well, all of them should be green or green blinking. Specific information can be found in the sections below.

It can take up to 3 minutes between pressing “Sync now” and actually syncing the Syncbox.



## Power

### LEDs (Off, Green, Yellow, Red)

### Indication

### Action

**1. LED OFF**

No power or switched off

Connect power

**2. Yellow LED ON / Not Flashing**

Battery charging

No.

**3. Green LED ON / Not Flashing**

Battery full

No.

**4. Yellow LED ON / Flashing**

Power disconnected, battery discharging.

Connect power.

**5. Red LED ON / Not Flashing**

Power connected, battery unable to charge.

Contact support.

**Syncbox Light Status**

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**System**

LEDs (Off, Green, Yellow, Red)	Indication	Action
<p>1. LED OFF</p>	System off.	Connect power, press push button.
<p>2. Yellow LED ON / Not Flashing</p>	System starting	Wait for startup, or press button to cancel startup
<p>3. Green LED ON / Flashing</p>	System booting	Wait for startup.
<p>4. Green LED ON / Not Flashing</p>	System on	No.
<p>5. Yellow LED ON / Flashing</p>	System shutting down.	If unexpected, contact support.
<p>6. Red LED ON / Not Flashing</p>	System recovery mode.	Contact support.
<p>7. Red LED ON / Flashing</p>	System overtemperature or boot error.	Check temperature, if persistent contact support.

LED status Power (page 01), Connection (page 03), Sync (page 04)

### Syncbox Light Status

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## Connection

### LEDs (Off, Green, Yellow, Red)

### Indication

### Action

**1. LED OFF**

No connection (no IP address).

Check Ethernet connection and DHCP server.

**2. Yellow LED ON / Flashing**

Connecting.

Please wait for connection. This could take a minute.

**3. Green LED ON / Not Flashing**

Connected.

No.

**4. Green LED ON / Flashing**

Downloading/uploading.

No.

**5. Red LED ON / Flashing**

No internet.

Check internet connection or firewall.

**6. Yellow LED ON / Not Flashing**

Internet (not connected to Guide ID).

Check firewall.

**7. Red LED ON / Not Flashing**

Error authenticating.

Contact support.

LED status Power (page 01), System (page 02), Sync (page 04)

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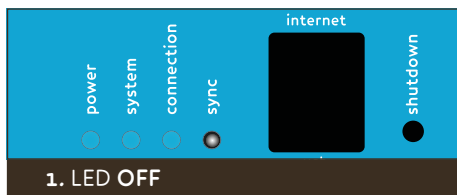


## Sync

### LEDs (Off, Green, Yellow, Red)

### Indication

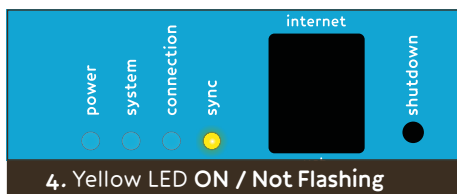
### Action



1. LED OFF

Sync disabled.

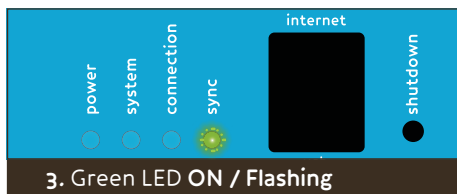
Activate the Syncbox in the Portal



4. Yellow LED ON / Not Flashing

Sync scheduled.

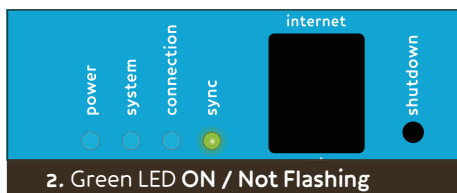
Wait for scheduled sync, or press button "Sync Now" in the Podcatcher Portal.



3. Green LED ON / Flashing

Sync running.

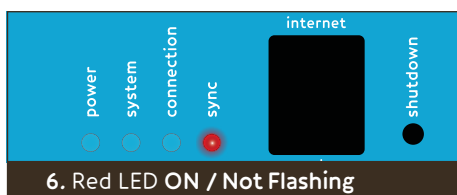
No.



2. Green LED ON / Not Flashing

Sync finished successfully.

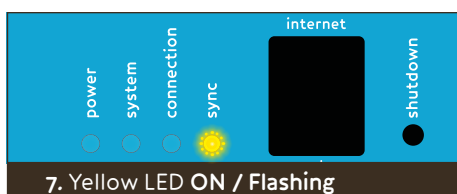
No.



6. Red LED ON / Not Flashing

Sync finished with errors.

Check dockingstation connections, replace faulty USB cables.



7. Yellow LED ON / Flashing

Sync updating.

Wait for update to complete.