Prevent missing Podcatchers
Specsheet

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There are a number of ways to minimize the risk of losing Podcatchers. Below you'll find a number of tips and best practices.

1. Collecting points
2. The Guide ID warning system
3. Alarm system implemented by third party
4. Return notification

1. Collecting points
There are different ways to collect the Podcatchers from your visitors:
• **Physical collection point.** One option is to have a collection point where visitors can leave their Podcatcher, a number of examples are shown here. However the main focus should be to have the collection point stand out from the surrounding environment. Make sure the return point is clearly indicated to the visitor and that it is put on eye level and not to close to an exit.(Pict. 01-05).
• **Person who collects the Podcatcher.**
Of course you also have the possibility to have a person collecting the Podcatcher from the visitor. One of the advantages this has, is that this person can place the Podcatcher back into the loading dock where it can be used again, but also can ask visitors if they have returned their Podcatcher.
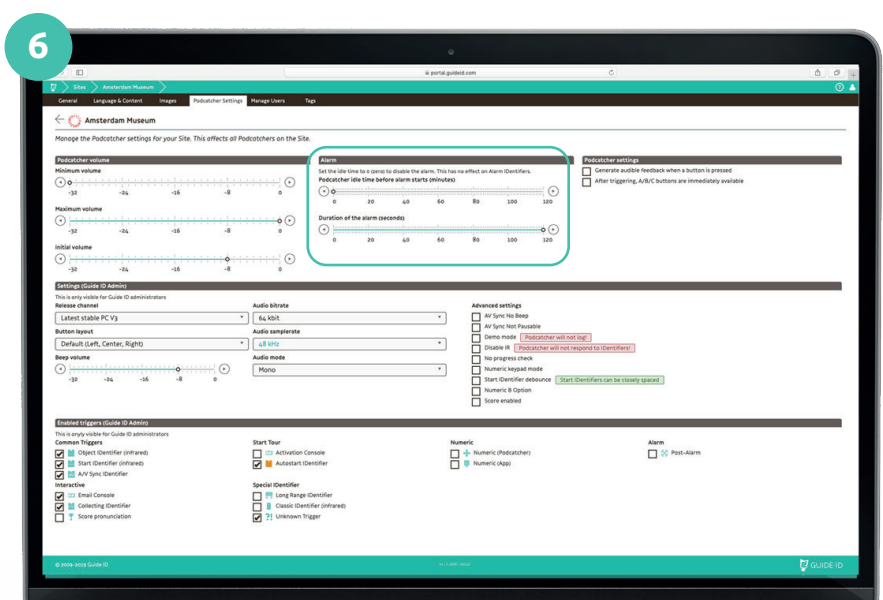
2. The Guide ID warning system
Guide ID has the option to deliver a warning system which will send out a warning signal if a visitor forgets to return their Podcatcher, however this will only work if the Podcatcher isn't placed in a bag or when it's under a coat or jacket.
Details for installation can be found on our help page Warning IDentifier.
An important thing to know about the warning signal is that the volume increases gradually over a period of approximately 15 seconds. Keep this in mind when configuration the duration of the warning signal. For example, if you set the duration slide to 90 seconds, it will result in a warning signal at maximum volume for a duration of 75 seconds (90 seconds minus 15 seconds). 06).

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3. Alarm system implemented by third party

It's also a possibility to implement a third party alarm system. One of the options is attaching a sort of tag to the lanyard which will trigger an alarm when leaving the premises. Please keep in mind that this will require physical security gates at your building exits. We have a partner who is specialized in these kind of solutions. Feel free to contact us if you want more information. (Picture 07-08).

4. Return stickers and/or keychains

The advantage of stickers and keychains is that your visitor will know where to return the Podcatcher if somehow it is taken of premises.
A number of examples can be found on this sheet:
• Sticker on the back of the Podcatcher
  (Picture 09).
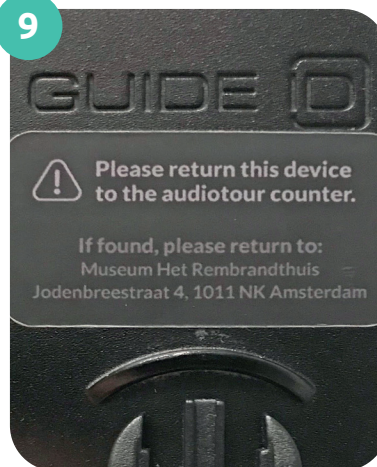• Hard plastic keychain attached to the lanyard
  (Picture10).

Please return this device to the audiotour counter.

If found, please return to:
Museum Het Rembrandthuis
Jodenbreestraat 4, 1011 NK Amsterdam

If found, please bring back to
the Dutch Resistance museum
Plantage Kerklaan 61 Amsterdam

Or send it postage free to
Antwoordnummer 9254
1000 WZ The Netherlands